



Peterson Spring Policy

Peterson Spring will continuously improve its Business Management Systems to ensure customer satisfaction by providing defect free products, at competitive cost, on time.

Objectives:

1. Maintain a formal management system that meets customer-required standards.
2. Communicate this policy, and these objectives, to all employees, or those working for or on behalf of Peterson Spring, so that each one understands how they contribute to achieving this policy, and make it available to the public.
3. Maintain, review and improve Customer, Internal Quality, and Supplier Performance Measures.
4. Comply with applicable legal or other requirements, to which we subscribe, which relate to our environmental aspects.
5. To set and continually improve our environmental objective and targets, and to prevent pollution.